

- HEDIS Measurement (Full NCQA Certification)
- Population/Program Specific Quality Measurement
- Melding Quality Content with Business Content
- Customer Satisfaction Assessment
- Provider Registries and Communication

The IMI Health Quality Solution Suite provides comprehensive quality performance auditing and management that can deliver enterprise-wide business enhancement and compliance. IMI Health offers a suite of tools to collect measure and report data to NCQA as well as share results with providers, consumers, employers and regulatory agencies. IMI Health's QINet is NCQA-certified software to satisfy the source code review portion of the HEDIS[®] Compliance Audit[™] and makes the collection and measurement accurate and efficient. ChartNet can be used to collect medical chart content for hybrid and medical review-only HEDIS[®] measures. Other solutions share results with providers, consumers, employers and regulatory agencies. SurveyNet provides the ability to capture data directly from consumers. DocNet enables providers to view personal and group aggregates as well as patient-specific performance data. This solution also offers the provider the ability to reach out to patients in order to encourage them to obtain needed tests, exams, and services.

IMI utilizes a proven methodology to rapidly realize results with an extensible framework that integrates seamlessly into any existing environment. The design of IMI Health's Quality Solution Suite and the structure of the application data will afford health plans, care management companies and health systems the opportunity to expand reporting capabilities beyond HEDIS[®]. Data can be used to promote best practices and align incentives. Diagnosis and procedure coding can be analyzed for accurate reporting. Predictive risk metrics can be added to find critical opportunities for improvement through case and/or disease management. The time and energy savings of informatics and clinical staff can be redirected toward more strategic and impactful activities.

QINet

QINet is IMI Health's NCQA certified software. IMI Health is sensitive to the often high-cost proposition of calculating and reporting HEDIS measures. Using QINet can significantly hone the costs associated with HEDIS reporting without adversely affecting the quality and flexibility of reporting. QINet offers a combination of proven reporting techniques supported by a competent project management process and high quality subject matter experts. Key features include:

- Trending and benchmarking for a year-round process if desired
- Trending and benchmarking to remove surprises from the audit process
- Intuitive reporting that allows drill downs from a summary report to claim level data
- Drawing systematic samples for Hybrid measures
- Data profiling to find problems with input source data early
- Incorporating medical record data
- Meaningful reporting to help focus and manage medical record data collection efforts
- Flexible tools for constructing chart pursuit paths
- A dedicated project team

ChartNet

IMI Health's ChartNet product can be used to collect medical chart content for hybrid and medical review-only HEDIS measures. ChartNet is designed to make the process of chart data management more efficient and better integrated. ChartNet's real-time HEDIS scoring allows you to know exactly where you are in the process and to manage your resources more effectively. Features include:

- Importing of administrative data from medical claims, pharmacy claims and laboratory results
- Configuring of patient/provider relationships
- Ability to design custom quality improvement campaigns
- Ease of scheduling visits, assigning abstractors and creating fax campaigns
- Option of printing paper abstraction forms
- Ability to collect custom data elements
- Printing or exporting to common file types such as EXCEL or PDF
- Role-based security and user administration
- Audit capabilities to satisfy compliance needs

Using ChartNet results in the ability to create, view, manage and report on user-defined Quality Improvement campaigns, abstractor-friendly interface and data validation, functionality to create, manage and audit chart extraction workflow and process and seamless integration with any environment.

